

# Rochester Security Summit

## Hacking and Defending XIoT

A hardware hacker and OT security expert share their perspectives on building, breaking and defending XIoT devices.

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# Introductions



- Zack Lehmann
- Senior Consultant
- ~5 years at SRA
- Focused on monitoring and detection in CPS/OT/XIoT



- Gabe Siftar
- 5 years at SRA, currently a Lead Scientist
- Previously spent 20 years as a design engineer for a medical device manufacturer
- Specializes in offensive security with a focus on XIoT, OT/ICS, and hardware devices

XIoT

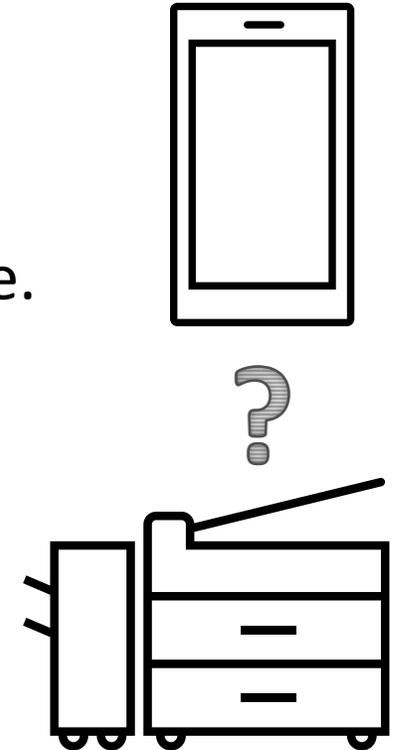
# XIoT Defined

There are many varying definitions of XIoT, and it can be subjective. Let's identify some basic criteria:

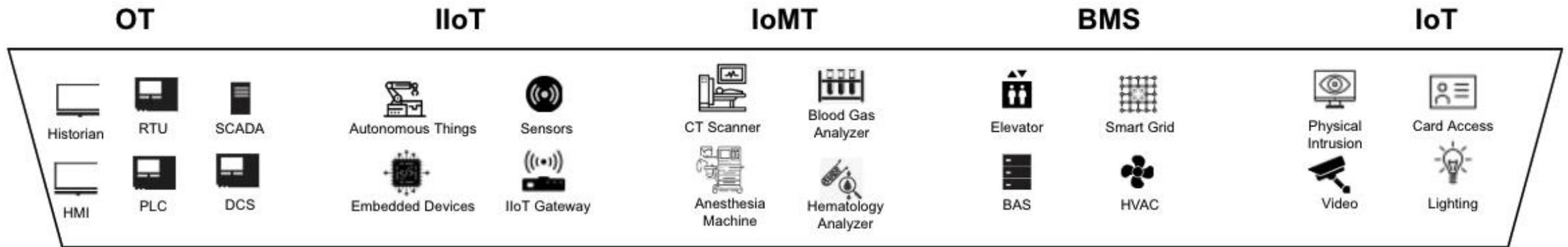
XIoT Devices:

- Are network-connected
- Often interact with the real world (sensors, actuators, etc)
- Serve an important function for the owner (often *ONLY* one)
- Often “security-challenged” – lack traditional cybersecurity capabilities
- Normally run firmware

Rule of thumb: If it runs EDR, it's probably *not* XIoT.



# XIoT- “Extended Internet of Things”



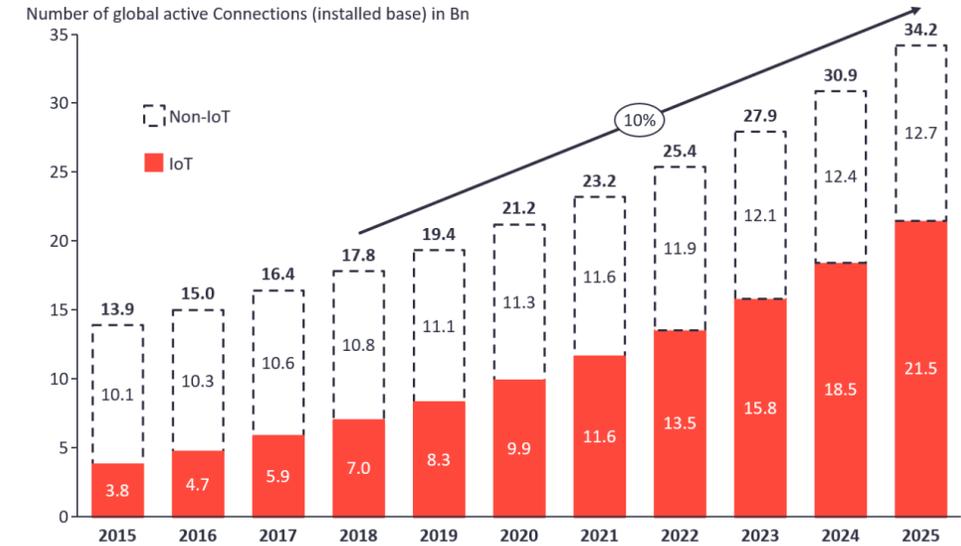
## BENEFITS

# XIoT

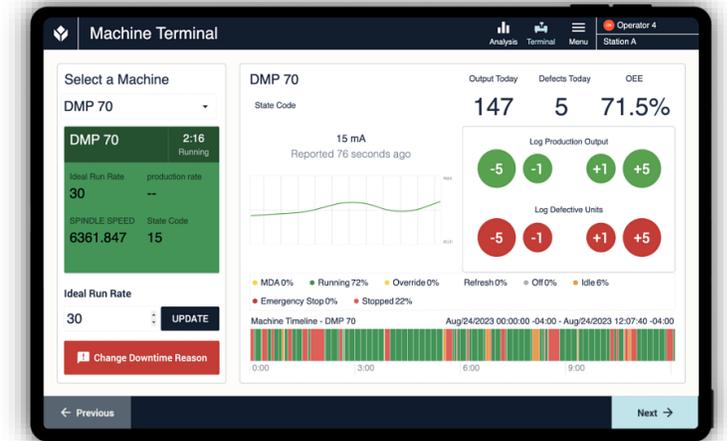
## Why should I care?

- Researchers are consistently identifying XIoT weaknesses
  - “All you have to do is look”
- Increasingly deployed by the millions across all sectors
- Increasing dependency on XIoT devices
- Devices are often in the shadows, unaccounted for and unmaintained
- Relatively immature tools and practices
- Increasingly interesting to potential attackers
- Vulnerabilities
  - Akuvox E11 smart intercom – Claroty’s Team82 discovered 13 vulnerabilities
- Attacks
  - QUIETEXIT – compromised SSH client commonly found on embedded devices. Attributed to APT29

## Total number of active device connections worldwide



# XIoT Product Example



- Industrial Internet of Things (IIoT) Device
- Installed in settings such as water treatment or manufacturing facilities to provide:
  - Remote collection of operational data
  - Control of machine parameters
  - Extend existing input (sensing) or output capabilities
  - Enterprise integrations (ERP/MES)
  - Cloud integration capabilities to other IIoT devices with API's (e.g. digital scale)

# XIoT Security Threats & Weaknesses

## Inherent

(Introduced by manufacturers)

- Weak product security – devices often do not include common security features and capabilities
- Slow patch/update cycles
- Insecure default configurations
- Straight-up vulnerabilities (proprietary code or 3<sup>rd</sup>-party components)



## Deployment-based

(Introduced by end-users)

- Devices are deployed on enterprise networks rather than dedicated segments
- Insecure default configuration, e.g.:
  - Default password (often in user manual)
  - Unused features are left enabled, increasing attack surface
- Security features aren't always enabled or correctly configured
- Patches and updates made available by supplier not applied



### **CHANGE THE DEFAULT PASSWORD**

*The default password (12345) for the Admin account is for first-time log-in purposes only. You **must** change this default password to better protect against security risks, such as the unauthorized access by others to the product that may prevent the product from functioning properly and/or lead to other undesirable consequences.*

Attacking XIoT

# Hacking Example

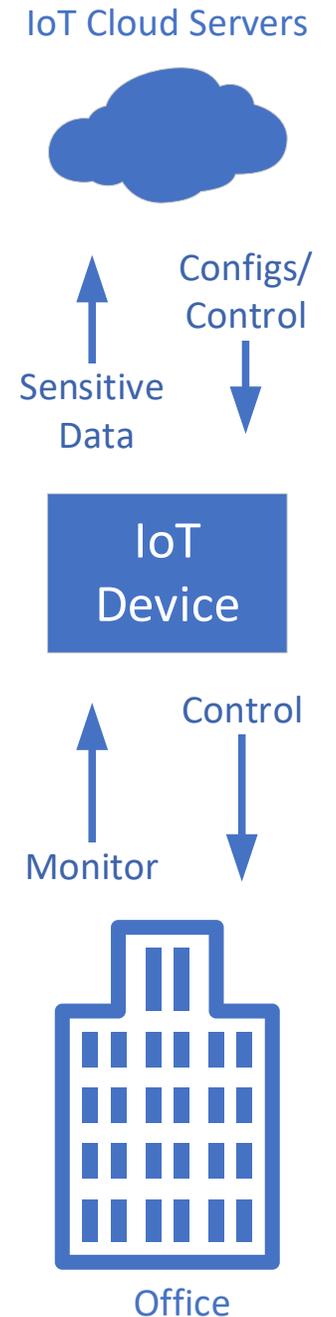
**Device Tested:** [Redacted due to pending responsible disclosure process]

## Device Characteristics:

- Commonly found in enterprise and commercial settings
- Stores and transfers sensitive data
- Interfaces with the physical environment
- Communicates with cloud-based systems

## Attack Objectives:

- Access to Sensitive Data (local and cloud)
- Denial of Service
- Manipulation of Control



# Hacking Example - Findings

## Vulnerability : Local access to sensitive data

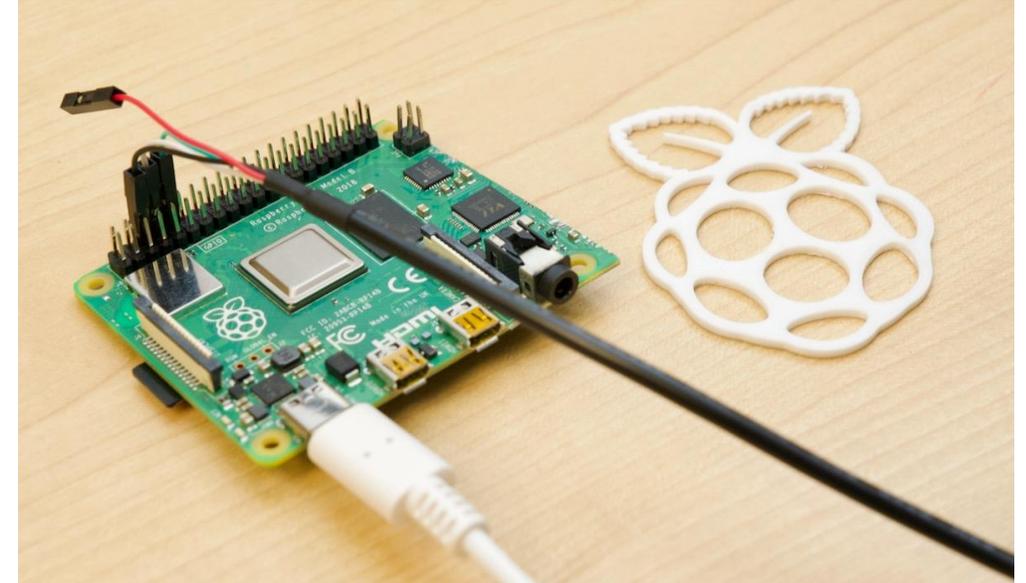
CVSS score: 7.6 (AV:P/AC:L/PR:N/UI:N/S:C/C:H/I:H/A:H)

Boot loader accessible via hardware serial console port with no authentication allowed full access to device memory.

- Dump memory
- Extract & reverse engineer file system
- Identify sensitive data
- PWN!

### Impact:

- Full device access (ability to set root password)
- Control of any device function (root can do everything)
- Full ability to interact with the physical world
- Access to local sensitive data
- Impersonate device to access cloud resources



```
U-Boot 2018.09 (Oct 04 2018 - 05:36:06 -0700)

DRAM: 128 MiB
RPI Zero (0x900093)
MMC: sdhci@7e300000: 0
Loading Environment from FAT... *** Warning - bad CRC, using default environment

In: serial
Out: vidconsole
Err: vidconsole
Net: No ethernet found.
starting USB...
USB0: scanning bus 0 for devices... 2 USB Device(s) found
       scanning usb for storage devices... 0 Storage Device(s) found
Hit any key to stop autoboot: 0
U-Boot>
```

# Hacking Example - Findings

## Vulnerability: Command Injection

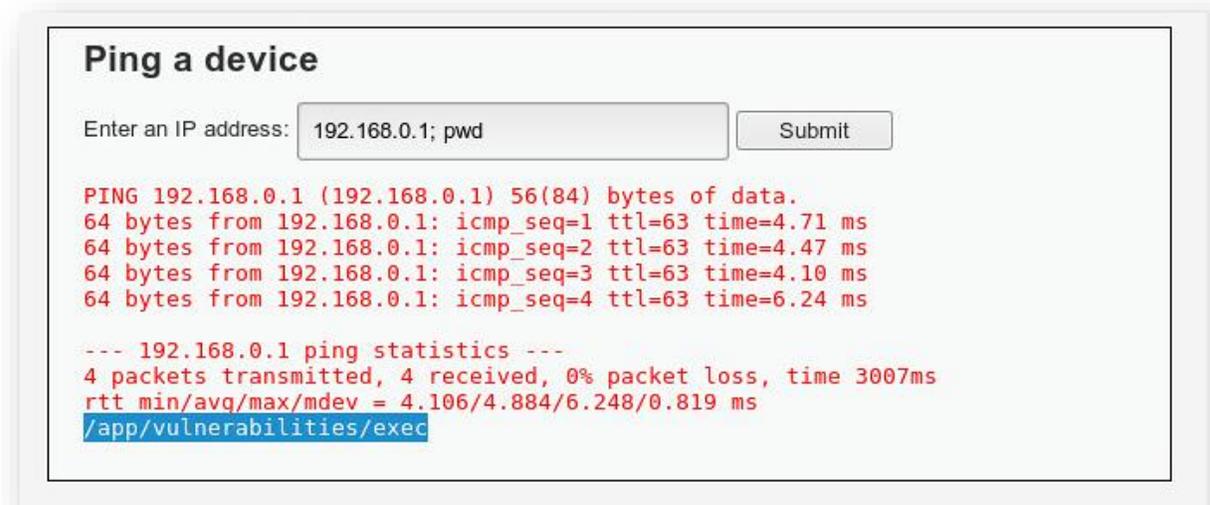
CVSS score: 9.0 (AV:A/AC:L/PR:L/UI:N/S:C/C:H/I:H/A:H)

Administrative web interface (requires authenticated access)

- Test all fields for potential injection flaws
- Identify unexpected behavior
- Weaponize
- Exploit (e.g. set root password -> connect via SSH -> control)

Impact:

- **Remote (local network)** control of device function (root can do everything)
- **Remote** ability to interact with the physical world
- **Remote** access to local sensitive data
- Impersonate device to access cloud resources



# Securing XIoT

# XIoT Security – A Shared Responsibility

Manufacturer			Owner	
Practice	Examples		Practice	Example
Build secure by design products	Secure software development life cycle (SDLC) Penetration testing Software Bill of Materials (SBOM) Include recommended security features.	➔	Procure secure devices	Purchasing standards, vendor and product evaluation, Manufacturer Disclosure Statement for Medical Device Security (MDS2)
Create user-facing cyber security guidance	IT Security Guide, Product Security Whitepapers	➔	Secure deployment	Deploy according to manufacturer recommendations and industry best practices. Monitor and integrate with security tools.
Maintain product security	Track supply chain vulnerabilities, disclosure process, release products patches/updates, communicate	➔	Maintain security	Create device inventory and establish visibility. Implement a patch/mitigation strategy (Tune in to vulnerability feeds)

# A common conversation in XIoT security...

**IT department:** I have no idea what XIoT assets are out there!

**Site Lead:** I know exactly what's there, but I don't write it down.

**Security department:** (To site lead) Here's a platform where you can write it down.

**Site Lead:** I don't have time for that.

**Security department:** I guess we're on our own. ☹️



# Challenges with securing IoT devices

## **Decentralization**

- Every site has their own IoT asset inventory
- Some sites have *multiple* asset inventories that include IoT devices

## **No enterprise security tool coverage**

- No SCCM, Intune, etc.
- Sometimes security tool coverage exists but is limited

## **Network traffic looks different from IT**

- Takes time to baseline and find signal in the noise

## **Some critical networks are unknown (or easily missed)**

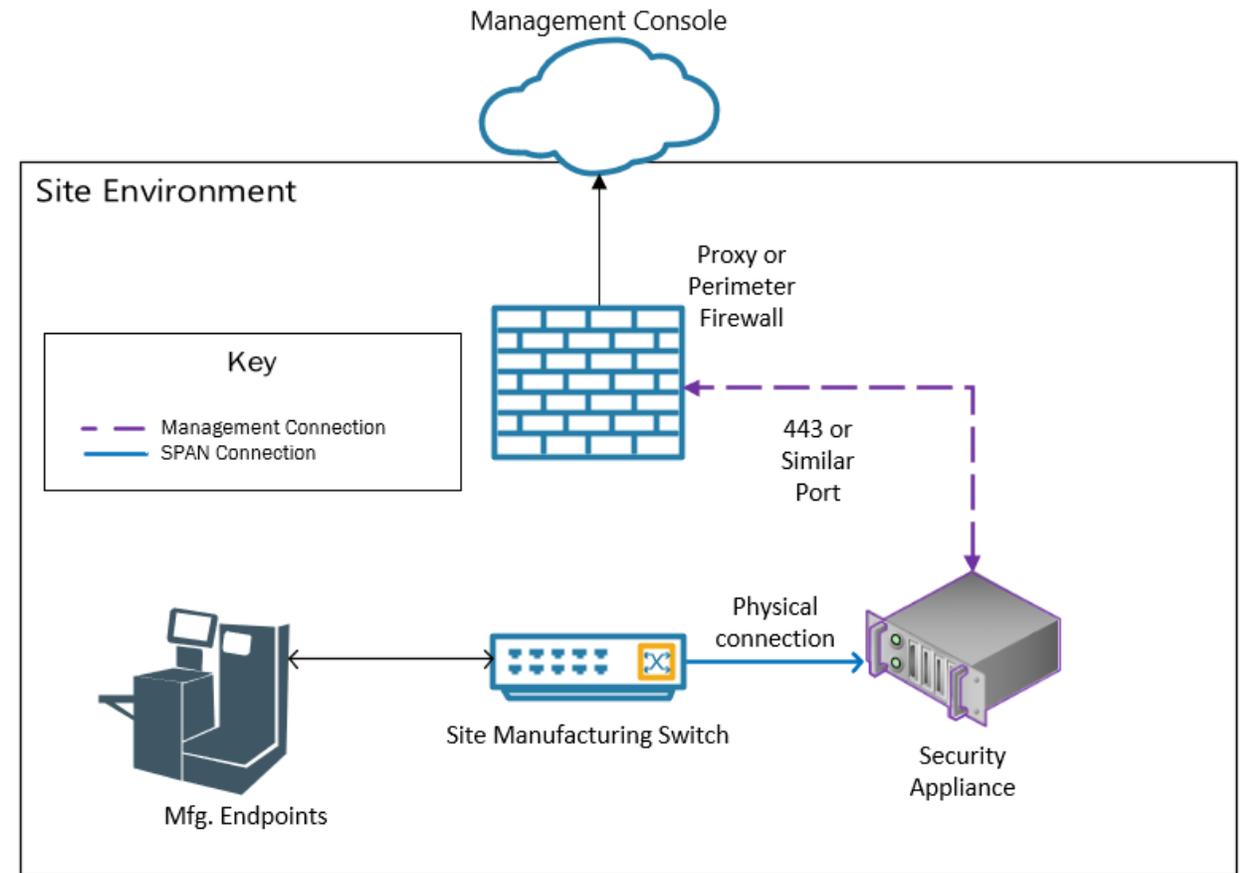
- After conversations with site personnel, the team will learn about different appliances or rooms that were previously unknown

## **No incentive to work on security issues**

- Site IT folks do not have time devoted/budgeted for security

# Defensive Tooling

- Lots of vendors moving into this space (lots of VC money)
- Common features:
  - Sensors on-prem, management console SaaS
  - Integrations with firewalls/security tools
  - Traffic analysis
  - OT, Healthcare, and XIoT device identification
  - Some vulnerability management
- Strengths:
  - Passive monitoring, no interruptions to XIoT devices
  - Quick time-to-value
- Weaknesses:
  - Hard to “master”
  - Deploying correctly takes *lots* of time and effort



Example of a deployment in a manufacturing environment

# What do the Frameworks say?

New frameworks emerging every day, here are some that we looked at:

- NIST SP 1800-32A: Securing the Industrial Internet of Things
- Industry IoT Consortium Security Maturity Model and Security Framework
- IoT security institute smart cities & critical infrastructure framework

Some highlights:

- Authentication and Access Control
  - Every framework mentioned this early and often, both network and identity auth are options
- Behavioral Monitoring
  - Not monitoring people, looking for deviations in normal machine operations
- Log of Commands/Events
  - You should be logging important commands and events from IIoT devices, this record should be immutable
- Protection of Data
  - Includes both in transit and at rest
  - Data integrity (i.e., firmware)
- Response Plan
  - Plans should be routinely reviewed and tested

# Conclusions in Practice

- Build strong relationships with site personnel
  - No security control will be effective without a partnership
- Access Control
  - Site personnel do not want this, requires strong relationships
- Gain visibility into IoT devices on your network using a centralized tool
  - Agents most likely not available for IoT devices
- Log as much as you can in a third-party platform
  - Expand collection of log sources
- Build and test a response plan
  - TTXs using IIoT scenarios are a great place to start